



MAHANAGAR TELEPHONE NIGAM LTD
(A GOVERNMENT OF INDIA ENTERPRISES)
O/o Executive Director, Eastern Court, New Delhi -110001

No. GM (OP)/AGM (CP) OP/WS/2023/10
Dated at ND the 07.02.2023

To
GM (BSS)/ All Area GMs
MTNL Delhi

Subject: Provision of Dolphin Mobile connection to Working/ Retired employees of MTNL residing in Delhi in lieu of Landline RSTC in TNF Areas/ RSUs having upto 500 lines.

- Ref: 1) Letter No. GM (OP)/SDE(CP-II)/Sr.Conn/2007-08/27 dated 26.02.2008; Sub: Grant of Dolphin SIM Card as service Telephone facilities to serving MTNL employees residing in NCR of Delhi.
- 2) Letter No. GM (OP)/SDE(CP-II)/Service connection/2007-08 dated 30.07.2008; Sub: Provision of Roaming & STD facility on Dolphin Service Connection given in place of RSTC Landline to the employees residing in NCR Area.
- 3) Letter No. AGM (PH)/Policy matter/2016-17/5 dated 16.12.2016; Sub: Regarding concessional Telecom Facilities to retired MTNL employees.
- 4) Letter No. DGM (BIT)WS-211/2014-15 dated 10.06.2014; Sub: Grant of Dolphin SIM to retired MTNL employees residing in NCR areas.

In accordance with the approval vide item no. 8 of 145th TCM held on 28/01/2023, it has been decided to provide Dolphin Mobile connection to Working/ Retired employees of MTNL residing in Delhi in lieu of their Landline RSTC in TNF Areas / RSUs having upto 500 lines similar to the existing policy of Dolphin SIM card as service telephone facility to Working/ Retired employees residing in NCR of Delhi.

The order shall be implemented with immediate effect.


AGM (CP) OP

Copy to:

1. PS to CMD, MTNL, Corporate Office.
2. Dir(Fin.) / Dir.(Tech), MTNL Corporate office.
3. ED MTNL, Delhi.
4. PGM(D) / PGM(O) / PGM (WS), MTNL Delhi.
5. GM (RA&C), Corporate Office, MTNL Delhi.
6. GM (EB)/WS/OP / SDA /Plg /SS/BB/EL/IT/Fin & TR, MTNL, Delhi.
7. All DGMs & Area Managers - by e-mail.