



# MTNL EXECUTIVES' ASSOCIATION

Central Headquarters, New Delhi

(Registered under the Trade Union Act 1926, reg no-ALC/Karyasan-17/9715)  
[Affiliated to National Confederation of Officers' Associations (NCOA)]

**P.N. VASANE**  
President

website-www.meachq.in

**V.K. TOMAR**  
General Secretary MEA  
Secretary General NCOA  
President AIPCO

DATE : 21-05-2024.

Ref. No.: MEA/CHQ/ *Sec Telecom Promotions*

To

**Shri Neeraj Mittal**

Secretary, DOT & Chaiman, Telecom Commission  
Govt of India  
20, Ashoka Road, New Delhi

**Subject: Urgent Intervention Needed: Resentment Amongst MTNL Officers  
Due to Denied Promotions and Deteriorating Services**

Dear Respected Sir

We, the officers of Mahanagar Telephone Nigam Limited (MTNL), are writing to express our deep resentment against the current management and the demoralizing situation we face due to the denial of long-overdue promotions.

MTNL, once a thriving organization with a proven track record of profitability and excellent service in Delhi and Mumbai, has fallen into a state of disrepair. While factor like government policies and management inefficiencies contributed to initial losses, the recent revival package in 2019 and 2022 offered a glimmer of hope. However, this hope has been dashed by the current management's approach.

Since 2020, with the CMD of BSNL taking additional charge of MTNL, the entire MTNL board has been effectively taken over by BSNL. This has resulted in a complete halt on promotions and other employee benefits, citing the upcoming merger as a reason. This has led to immense demoralization and frustration amongst the workforce.

The lack of promotions has caused severe career stagnation. Not only officers recruited by DoT waiting for over 20/25 years in the same cadre, but even officers directly recruited by MTNL between 2005 and 2009 across various wings like marketing, civil, HR, legal and finance are still waiting for their first promotion. This demoralization has led to a significant exodus of talent from the company.

This is particularly disheartening when compared to colleagues recruited by the same department (DoT) under the same rules. For instance, officers recruited by DoT in 1993 batch who are now part of BSNL have recently received promotions to AGM (Assistant General Manager) positions. However, officers recruited in 1984 by the same DoT and under the same

**Correspondence Add-** Room No-555 Kidwai Bhawan, Janpath New Delhi-110001,

**Mob-** 9868133336, **Off-** 01123314320, **fax-** 01123311830

**Email—** gsmttlea@yahoo.com, vinodtomar63@gmail.com

recruitment rules, but currently working in MTNL, are still waiting for their promotions. This blatant disparity and injustice is a major source of discontent.

Despite repeated requests, protests, and persuasions, the management has offered nothing but false promises. We are deeply concerned about the direction MTNL is headed. Services are deteriorating, and employee morale is at an all-time low.

We believe that the current situation is a direct consequence of merging the MTNL board with BSNL's management. A separate MTNL management could have ensured continued operations and employee well-being.

This biased approach not only jeopardizes the revival efforts of the government but also throws the proposed merger between BSNL and MTNL into jeopardy. A demoralized workforce cannot be expected to deliver efficient services or contribute positively to a merged entity.

**We urge you sir, to intervene promptly and ensure fair treatment for MTNL officers. Granting long-due promotions will not only address our grievances but also reinvigorate a dedicated workforce committed to maintaining MTNL's services.**

Our patience should not be mistaken for weakness. We are committed to serving the company efficiently, but the management's actions are pushing us towards a point where drastic measures may become unavoidable.

We trust in your leadership and seek your immediate intervention to restore justice

**With kind regards**

Sincerely yours



**(V K Tomar)**

**General Secretary**

**Copy to**

1. Member (Services), DOT
2. Member (Finance), DOT
3. CMD, MTNL for n/a pl
4. Director (HR), MTNL
5. Director (Fin), MTNL
6. Director (Tech), MTNL
7. ED, Delhi
8. ED, Mumbai