

MTNL EXECUTIVES' ASSOCIATION

CENTRAL HEAD QUARTERS, NEW DELHI

[Affiliated to National Confederation of Officer's Associations of Central Govt. PSU's (NCOA)]

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Ref. No.: MEA/CHQ/DM/ CMD/11

DATE: 12-9-2011

To
The CMD, MTNL
Corporate Office
Jeevan Bhart Bldg, New Delhi

Subject: Dolphin Connection to all Executives.


Respected Sir

I am constraint to say that there are some executives who are either having no mobile connection or having WLL Garuda service connection instead of dolphin service connection. We are the GSM service provider and are supposed to provide the efficient services to our esteemed customers of two capital cities of India and NCR region, but our own executives are still there who are not having our dolphin connection. We have raised this issue many a times that the executives who are having Garuda service connection are facing lot of problems in maintaining proper communication because of old and faulty Garuda hand sets and no coverage in NCR region and certain pockets in Delhi and Mumbai. Even they find problem in making and receiving SMS on these Garuda connections. We have failed to understand that why the management wants to make executives to fight for such a thing which is not only for them but essentially required in the interest of services of MTNL. It is such a basic thing which every telecom operator has provided to its executives.

Therefore, I once again request your good self to make a policy to provide dolphin connection to each and every executive and replace all Garuda service connections of executives with dolphin connection.

With regards

Yours sincerely


(V.K.Tomar)

Copy to:

1. Dir (Fin) for n/a pl.
2. Dir (HR) for n/a pl.
3. ED, Delhi/Mumbai for n/a pl.
4. GM (Coml), Corporate office for n/a pl