MTNL EXECUTIVES' ASSOCIATION

CENTRAL HEAD QUARTERS, NEW DELHI

[Affiliated to National Confederation of Officers' Associations of Central Govt. PSUs (NCOA)]

ALL CORRESPONDENCE TO GENERAL SECRETARY



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DATE: 06-06-14.

Ref. No.: MEA/CHQ/ MOCH IT.

Shri Ravi Shankar Prasad Ji

Hon'ble MOC&IT

Govt of India, New Delhi

<u>Subject:</u> Thanks for giving time to welcome your good self and allowing discussion on MTNL services and its condition.

Sir

We are very thankful to your good self for giving us time to welcome you and allowing discussion on MTNL services and its condition and also for apprising us about your vision and Hon'ble Prime Minister of India Shri Narendra Modi Ji's vision regarding the PSUs in general and MTNL/BSNL in particular.

Sir, After meeting you and knowing your candid view point and approach towards making the PSUs more and more strong to maintain the level playing field with private operators to keep the market condition in control, we are fully confident that under your able and dynamic leadership, MTNL will come back to its glorious days shortly and we will be able to provide world class efficient services to our esteemed customers on affordable rates.

Sir, your observation and experience regarding MTNL services has been taken for further improvement in our services by this Association and all officers have been asked to do their best to improve the efficiency of the company and provide the efficient services to the customers. We assure that no stone will be left unturned to improve the efficiency of the company and to provide world class efficient telecom solution to the esteemed customers of both the capital cities of our beloved country.



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Sir, as we have brought to your kind notice in the meeting that there has been no expansion in MTNL since 2010 after Govt forced MTNL to pay Rs 11000 crore for 3G and BWA spectrum charges. There are only 1000 BTS tower in Delhi and Mumbai each against the actual requirement of about 5000 BTS in Delhi and Mumbai each, it is the main reason of poor signaling of our mobile network. Similarly for land line and broadband services, our copper cable network is too old to provide uninterrupted efficient services to our customers and need to be replaced with FTTH (Fiber to home), but because of cash crunch in the company, expansion and maintenance funds are not available to undertake these works.

MTNL is one of the NAVRATANAS of Govt of India and is the govt face of telecom services in two cities which are political and commercial capitals of India. MTNL has paid more than 60,000 crore to the govt since its creation in 1986, but today it is struggling to survive and employees are being denied their legitimate rights ordered by govt.

We, therefore, request your good self to intervene to ensure come back of MTNL to its glorious days so that it can effectively play a vital role in socio economic development of the country as it has been playing in last 28 years. We assure our full support and co operation in all your endeavors in this direction. Hoping to meet you again in the days to come to take your agenda to its logical conclusion

With warm regards

Yours sincerely

(V K Tomar)

CMD MTNL for information pl

2. Director (HR) for information pl

Director (Fin) for information pl.

4. ED Delhi/Mumbai/CGM(WS) Delhi for information & n/a pl