MAHANAGAR TELEPHONE NIGAM LIMITED

O/o General Manager (Commercial) Corporate Office

7th Floor, Mahanagar Doorsanchar Bhawan,

J.L.N. Marg (Minto Road) New Delhi-110002

No: MTNL/CO/Coml/ Settlement of Bills/MTNL-BSNL/2007

Dated:17.07.2012

To

GM(Admn)
BSNL, Corporate Office
BSNL Bhwan, Harish Chander Mathur Lane
Janapath New Delhi.

Sub:- Restoration of disconnected Residential Service Connection / OSTC of MTNL officers/
offices - Case of MTNL Sanchar Hatt of Gurgaon.

Ref:- Your office letter no. 16-15/2010-PHA dated 27.07.2010 (copy enclosed) and letter no. 16-15/2010-PHA dated 17.02.2012 (copy enclosed)

Please refer your office letters under reference above. It was decided in the meeting of competent authorities of BSNL & MTNL that no RSTC/Concessional telephone connection of BSNL/MTNL employees shall be disconnected either by BSNL or MTNL until further orders. The connections already disconnected shall be restored forthwith by both the organizations.

However it has been reported that the services on OSTC of MTNL Sanchar Hatt Gurgaon No. 0124-2391515 and 0124-2224000 were disconnected by GM (TD) Gurgaon. In this context some time back based on instructions from your office to CGM (Haryana), the numbers were restored, but after 2-3 weeks these numbers have been again disconnected. And it is observed that many RSTC of MTNL employees residing in NCR are being disconnected by BSNL for the outstanding dues prior to October,2007. Copy of complaint received from Gen. Secy, MTNL Executive Association is enclosed.

In this respect it is brought to your notice that as per policy of BSNL and MTNL dated 21.09.2007, the bills are to be paid w.e.f. 01.10.2007. The RSTC/ Concessional telephones are not to be disconnected for the pending bills prior to 01.10.2007. In this respect both BSNL and MTNL has to pay the bills since 01.10.2007 for telecom services provided to each other.

In view of above, you are requested to instruct the concerned officer of BSNL for not disconnecting RSTC / Concessional telephones for the pending bills prior to 01.10.2007 and restoration of the services on RSTC/ CTC of MTNL for the outstanding dues prior to 01.10.2007.

Contd-

In respect of OSTC working for BSNL in MTNL area, it is requested to make an arrangement for payment of all pending bills. After getting commitment from BSNL, MTNL will also pay all the pending bills of OSTC working for MTNL in BSNL areas. However it is requested to instruct the concerned authority not to disconnect the OSTC working for MTNL till the final settlement of bills.

Encl:- as above

(KIRAN DUBEY) DGM (Coml),CO

Copy for information to:-

1. Director (Fin),CO

2. DGM(TR),MTNL,Delhi

3. Sh,V.K Tomar, Gen.Secy (MEA)
Resi:- 239,Ashoka Enclave Part-I, Faridabad, 121003 (Haryana)

## MTNL EXECUTIVES' ASSOCIATION

CENTRAL HEAD QUARTERS, NEW DELHI

[...filliated to National Confederation of Officer's Associations of Central Govt. PSUs (NCOA)]

ALL CORRESPONDENCE TO GENERAL SECRETARY



V.K.TOMAR

General Secretary Dy. Secretary General, NCOA Res.: 239, Ashoka Enciave Part -1 Faridabad-121003 (Haryana) Off.: 23314320, Fax.: 23311830 (M) 09888133336, (R) 01292277100

DIACISETIN

DATE: 31-05-17-

Ref. No.: MEA/CHQ/CMD/MTHL)BSHL

To

Shri S.K.Upadhyay

CMD, BSNL

New Delhi

C.M.D Dy. No.....

बिताक/Dataminah

CMD, MTNL

To

New Delhi

Shri A.K.Garg

Subject: Disconnection of MTNL service connections in non-payment in NCR

Sir,

Both MTNL and BSNL have decided to make the payment of bills of residential service telephone connections to the respective company and get reimbursed from own company w.e.f Oct 2007. Accordingly employees are making payment of bills of their residential service telephone connections w.e.f Oct 2007. But, the RSTC of MTNL employees are being disconnected in NCR now particularly in Ghaziabad for the pending bills of the period before Oct 2007. Because of this disconnection, employees are facing a lot of difficulty because this period is not covered under the decision of MTNL/BSNL to make payment of bills of RSTC and get them reimbursed from own company. Therefore, we request your good self to wave off the pending bills of service connections of both the companies for the period before Oct 2007. Your good self is also requested to issue direction to concerned authorities to restore the service connections of MTNL officers residing in Ghaziabad,

Early action in this regard is requested to avoid hardship to the MTNL/BSNL employees.

With kind regards

Yours sincerely

(V.K.Tomar)

and Banker 3/008/58 DGm (forme) 5:6:4012 9/6/1/2 DELLOWL) DESTO12



Janpath, New Delhi

(PHA-Admn. Section)

No. 16-6-

2012-PHA

Dated 17th February, 2012

To

The Executive Director
Mahanagar Telephone Nigam Limited
Delhi/Mumbal

Sub:-Restoration of disconnected RSTC/ Concessional phones of BSNL/MTNL employees

It has been reported by several officials that RSTC/ concessional telephones connections of BSNL Employees have been disconnected by MTNL due to non payment. It has also been brought to our notice that some residential telephone connections working for MTNL employees in Maharashtra and Haryana Circle have been disconnected by the BSNL.

- 2. You may kindly recall that this issue was discussed in a meeting of Senior Officers of BSNL and MTNL; and vide para 6(a) of the Minutes of the meeting between BSNL & MTNL held on 15<sup>th</sup> March, 2010 a decision has been taken by the competent authorities of BSNL and MTNL that no RSTC/Concessional telephone of BSNL/MTNL employees shall be disconnected either by BSNL or MTNL until further orders. The connections already disconnected shall be restored forthwith by both the organisations.
- 3. It is stated that the modalities to settle the outstanding bills from both sides are being worked out. In the meantime, it is requested that the decision arrived at in the meeting held on 15th March, 2010 should be honoured till a final settlement is reached. In view of the above decision, CGMs of Haryana and Maharashtra Circles have been requested to restore all the disconnected RSTC/ Concessional telephones of MTNL employees, if any, in their areas, immediately vide this office order of even number dated 17-02-2012. (copy enclosed)
- Similarly you are requested to take necessary action to restore all the disconnected RSTC/ Concessional telephones of BSNL employees working in MTNL areas.

(Neeral Verma) General Manager (Admn.)

Copy to:

1) PS to CMD/All Board of Directors/EDs BSNL C.O., New Delhi

2) CMD MTNL New Delhi

All PGMs/GMs BSNL Corporate office, New Delhi

GMTD Ghazlabad/Nolds/Gurgaon/Farldabad

क्तिराक्ष स्था प्राचीलय ( To '177 . (black) Printed So. भारत संच्या विगम -11 1216 5 AUG A ST Corproste Office, Bharat Sanchar Bhawan Janpath, New Delhl (PHA-Admn. Section) The Chief General Manager Telecom Haryana Circle, BSNL Ambala/ UP(West) Circle, BSNL Meerut/ Maharashtra Circle, BSNL Mumbal Subject : Decision taken regarding restoration of discominated Concessional phones of BSNL/MTILL employees It has been reported by several officials that the RSTC/ concessional telephones connections of BSNL/MTNL Employees were disconnected by MTNL/BSNL, in their respective areas, due to non payment. This issue was discussed in a meeting of BSNL and MTNL; and vide para 6(a), of the Minutes of the meeting between BSNL & MTNL held on 15th March, 2010 a decision has been taken by the competent authorities of BSNL and MTNL that no RSTC/Concessional telephone of BSNL/MTNL employees shall be disconnected either by BSNL or MTNL until further orders. The connections already disconnected shall be restored forthwith by both the organisations. Hence, you are requested to restore all the disconnected RSTC/ Concessional telephones of MTNL employees, if any, in your areas, immediately, "r -- ... C. Cos. (Man Mohan Singh) Asstt. General Manager (Admn. II) Copy to: 1 to provide the a frame ground from 19 a PS to CMD/All Board of Directors/EDs BSNL C.O., New Delhi \* CMD MTNL New Delhi ED MTNL Delhi/Mumbel with the request to issue similar orders for restoration of all disconnected RSTC/Concessional telephones of BSNL employees in their areas immediately. All PGMs/GMs BSNL Corporate office, New Delhi GMTD Ghazlabad/Noida/Gurgaon/Faridabad the other and bright or the table of white THE RESIDENCE OF THE Distance Laboration 2 6.00