



MAHANAGAR TELEPHONE NIGAM LIMITED

O/o GM (TY), DDA Shopping Center, 'G' Block, Preet Vihar, Delhi-92
No. GM (TY)/Admn/MEA/TEOA/358/2008-14/104
Dated 25/08/2014

Minutes of the Meeting

Meeting was held in the chamber of GM(TY) between the Management of TY area and office bearers of MTNL Executive Association on 16.08.2014 at 10:30 AM. The following officers and association representatives participated in the said meeting:-

Sl. No.	Officers of TY area	Association Office bearers
1.	Sh.A.K.Agrawal GM(TY)	Sh. Sunil Kumar CS
2.	Sh.Awdhesh Kumar DGM(A)TY	Sh. Satvir Singh CT
3.		Sh. S.N.Rathi OS
4.		Sh. D. Gautam Pres.
5.		Sh. J.P.Sharma AS
6.		Sh. A.K.Singh ACS

1. A committee will be formed for:-
 - A To decide the priority of major cable faults.
 - B Worst Pillars will be identified and remedial action will be taken by respective Area Managers to clear TNF.
 - C Best utilization of Man power.
 - D Register will be opened at all Sanchar Haats for NTC/Surrender and customer grievances and mobile numbers of customers should be noted for their feedback. List of the TNF areas will be displayed at all Sanchar Haats.
2. SDO (KWN) will be posted with the consultation of AM(YVR).
3. Sh.Sansar will continue on the post of SDE(C-II)YVR as huge nos of cable faults are pending in YVR area.
4. The work load of DE(OD)YVR will be reduced and other charges will be given to other DEs with the consultation of AM(YVR).
5. After merger of S/H of NSH with ZFD, some arrangement for independent SDE will be worked out.
6. Clarification will be sought from HQ regarding validation of look after arrangement orders.

Copy to:-All AMs/DGMs TY area
AS MEA (TY)


DGM(A)TY